

DELIVERY MANAGER FOR CLOUD DEVOPS TEAM



COMPANY DESCRIPTION

Colonnade Insurance S.A. specializes in non-life insurance, which is designed not only for individual clients, but also for small and large businesses. We are part of the multinational financial group Fairfax Financial Holdings, one of the world leaders in insurance and reinsurance. Colonnade operates through branches in Romania, the Czech Republic, Bulgaria, Poland, Slovakia, Hungary and a subsidiary in Ukraine.

In Europe, the Colonnade company employs over 600 experienced specialists. Our financial strength has been affirmed by the [A.M. Best Company rating A- \(Excellent\)](#).

Delivery Team is an international organizational unit, working according to agile principles and consist of diverse roles and teams that are responsible for the technological transformation in Colonnade. This is a highly qualified team of IT Experts, located in 6 different countries, working in international teams, in a hybrid model.

WHY IS COLONNADE A GREAT PLACE TO JOIN?

At Colonnade, our strategy is to become a significant general insurer of scale, focusing on the CEE region. Colonnade is in a fortunate and unique position:

- Our shareholder is totally supportive of our strategy and investment in our growth
- We have a profitable foundation and are able to fund our transformation from these profits
- We want to transform and create our insurance company into a modern, successful and digital insurer, based on our Fairfax values
- We are making a multi-million Euro investment in Guidewire and additional digital systems to create a common platform across our countries

JOB DETAILS

Location: Czech Republic, Slovakia, Hungary, Romania, Bulgaria, Poland

(one of these locations)



CANDIDATE'S PROFILE

This role is a key strategic hire to ensure Colonnade can successfully design, develop and deliver large Colonnade-wide projects within our transformation programme. This Delivery Manager will work closely with senior business leaders to ensure delivering innovative insurance solutions that can successfully support business growth. The role will be expected to lead an experienced DevOps team and be responsible for timely delivery of solutions and innovation.

The Delivery Manager will demonstrate a comprehensive knowledge of delivery disciplines across the product, operations, people, and technology domains, preferably in a General Insurance context.

The person in this role will manage backlog and delivery in strong collaboration with business leaders and ensure, that the team delivers right solutions on time and with high quality.

We are looking for **goal-oriented team players** who enjoy delivering value to organization.



DAY TO DAY TASKS – MAIN DUTIES

- Cultivate teamwork through leadership and support project teams where needed. Build and maintain strong relationships with workstream leads, product owners, and all senior stakeholders to drive the implementation of deliverables according to expectations.
- Gather internal / external requirements and demands and set up a plan to deliver. Cooperate with business / third parties / other workstreams with preparation delivery plans as necessary to align with and support achievement of the overall program objectives.
- Maintain project related data within program reporting framework. Monitor resource needs and issues and develop action plans to ensure program commitments are on track on the workstream level.
- Develop and manage team backlog, sprint plans, resource requirements to enable effective deliverable prioritisation.



REQUIREMENTS

List of requirements to be successful in the future role:

- Exceptional communication skills and ability to communicate to multiple levels within company. Articulate, authentic and credible, with flexibility of approach to respond to changing strategies and tactics
- Technical background (ideally former DevOps engineer or software developer with strong leadership skills)
- General knowledge about cloud technologies and infrastructure
- Experienced in working with business / IT teams to develop business models and / or new product propositions
- An independent working style and the will and strength of character to ensure plans are implemented in full.
- Strengths in problem-solving, ability to work in a deadline-driven work environment, attention to detail, and ability to multitask.
- Ability to engage internal stakeholders across a number of different functional and geographical areas in a virtual international team setting.
- Strong verbal and written skills.
- Excellent English oral and written communication skills (fluency required).
- Detail oriented with a demonstrated ability to organize teamwork effectively.
- Positive impact – performs in a manner that makes a strong positive impression on others; e.g., high energy level, a problem-solving approach, approachable; and the ability to act with a sense of urgency when required.
- Good sense of humour

QUALIFICATIONS:

- Degree level qualification.
- Minimum of 5 years' experience in a Delivery Manager / IT team leader / Product Owner role in organisations of equivalent size and complexity. Agile Product Management experience, preferably with a recognised qualification
- A minimum of 5-10 years' experience in a technical industry / environment such as financial or IT services. General Insurance experience would be an advantage.
- Should be proficient with recognised project management software.
- Ability to travel internationally to engage with leadership / team members / partners as and when required.



COLONNADE VISION

We believe in fairness and simplicity in all our relationships, this is how we do business! We deliver transparent products and fast claims service that address the challenges of the changing world around us!"

COLONNADE VALUES

- Honesty and integrity are essential in all our relationships and will never be compromised.
- We are results oriented – not political.
- We are team players – no “egos”. A confrontational style is not appropriate. We value loyalty – to Fairfax and our colleagues.
- We follow the Golden Rule: we treat others as we would want to be treated.
- We are hardworking but not at the expense of our families.
- We always look at opportunities but emphasize downside protection and look for ways to minimize loss of capital.
- We are entrepreneurial. We encourage calculated risk taking. It is all right to fail but we should learn from our mistakes.
- We will never bet the company on any project or acquisition.
- We believe in having fun – at work!



APPLY NOW!

To apply for this opportunity, please send your resume to career@colonnade-insurance.com, quoting reference